

Classification:
AT12-003

Reference:
ITB12-027

Date:
May 15, 2012

2010 - 2011 G37; SHIFT RESPONSIVENESS ISSUES

APPLIED VEHICLES: 2010-2011 G37 (V36/CV36)
APPLIED ENGINE: VQ37VHR
APPLIED TRANSMISSION: 7 speed

IF YOU CONFIRM

One or more of these conditions:

- Harsher than expected down shifts when coasting to a stop.
- Hesitation/lag when accelerating after coasting.
- Hesitation/lag or harsher than expected down shifts when coming to a stop and accelerating again (rolling stop).
- Engine rev matching during moderate to heavy braking.

NOTE: This is normal ASC (Adaptive Shift Control) operation that can be removed from normal drive mode, but will remain in sport mode.

ACTION

1. Refer to step 6 in the SERVICE PROCEDURE to confirm this bulletin applies to the vehicle you are working on.
2. If this bulletin applies, reprogram the ECM and TCM.

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	OP CODE	PFP	SYM	DIAG	FRT
Reprogram TCM and ECM	DX32AA	(1)	BE	32	0.8

- (1) Refer to the electronic parts catalog (FAST or equivalent) and use the appropriate Control Valve Assembly (31705-XXXXX) part number as the primary part.

IMPORTANT: The purpose of "ACTIONS" (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire Service Procedure (starting on page 2) as it contains information that is essential to successfully completing this repair.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.